

CHAMOD GAMHEWA

CCNA (200-301) Certified

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Hornsby, Sydney, NSW

SUMMARY

Networking-focused IT professional with hands-on experience in routing, switching, wireless solutions, and network automation. CCNA (200-301) certified, currently pursuing a Bachelor of Networking (Major in Cybersecurity) at Melbourne Institute of Technology, Sydney. Skilled in Cisco and Meraki infrastructure, structured cabling, Wi-Fi surveys, and Python-based network automation tools. Student Visa (Subclass 500) holder with 48 hours per fortnight work rights.

PROFESSIONAL EXPERIENCE

Associate Technical Support Executive

August 2023 – November 2025

Networking Department- Wireless Team

(2 Years 3 Months)

[Data Management Systems \(Pvt\) Ltd- Division 1](#)

Colombo 07, Sri Lanka

Installed, configured, maintained, and upgraded Cisco IOS devices including routers, switches, WLCs, and Access Points.

Performed network wiring, port mapping, and routing & switching configuration in live production environments.

Developed and maintained Python-based Cisco Meraki automation tools, including a firewall policy changer and Meraki guest Wi-Fi OTP login system using the Meraki API.

Built a Meraki camera and door sensor-based automated event capture system, forwarding triggered footage via WhatsApp using Python.

Conducted active and passive Wi-Fi surveys using Ekahau AI Pro and Ekahau Sidekick 2, producing wireless network reports for customers including subnetting, network diagrams, AP implementation, and AP placement.

Carried out network troubleshooting and Windows Server setup and configuration (DHCP, Active Directory, DNS).

Contract Associate Field Engineering Technician

August 2022- July 2023

Networking Department

(1 Year)

[Data Management Systems \(Pvt\) Ltd- Division 1](#)

Colombo 7, Sri Lanka

Developed and maintained Cisco automation tools using Python with SSH and serial connections, including a tool to gather serial numbers from live network switches.

Coordinated structured cabling and port mapping for a data centre relocation.

Designed custom Wi-Fi login pages for Cisco WLC and Meraki.

Built network device inventory management and automated network configuration tools using Python.

Performed switch and router configuration, subnetting, and overall network setup.

Sales Consultant

March 2026 – Present

The Custom Chef Concession Store

(4 Month)

[MYER PTY LTD](#)

Chatswood, New South Wales, Australia

The Custom Chef concession store at MYER Consistently met budget goals and resolved complex customer issues with professionalism.

Managed end-of-day reporting, inventory logistics, and meticulous stocktake procedures.

Executed high-standard window and floor displays following strict VM guidelines.

Upheld rigorous data security protocols and proactive hazard management to ensure a safe, secure environment.

Consistently met KPIs and sales targets while providing professional service and effective conflict resolution. Managed opening/closing duties, accurate data entry, and inventory control (deliveries and stocktakes). Maintained high store standards by executing window and internal displays according to VM guidelines. Upheld strict security protocols (PCI/Data Protection) and OH&S standards to ensure a safe and secure environment. Collaborated with management through clear communication and a positive attitude to reach store-wide goals.

CORE COMPETENCIES

Networking

Network wiring, port mapping, routing & switching, network troubleshooting
Switching and Routing Protocols (802.1Q, VLAN, VTP, STP, RSTP, EtherChannel, OSPF, RIP, CDP, LLDP, HSRP, etc.)
Designing and setting up networks (IP addressing, subnetting, port mapping)
Wireless Solutions (Cisco Access Points, Cisco WLC, Cisco Meraki, Ekahau AI Pro and Sidekick 2)

Automation & DevOps

Python Frameworks (Meraki API, Ansible, Netmiko, Paramiko, Flask, PySerial)
Cisco automation using Python with SSH and serial connections

Platforms and Tools

Cisco Eco-System, Cisco Meraki Dashboard, Windows Server (DHCP, Active Directory, DNS)

Customer Support

Provide scalable support solutions adapted to both technical and non-technical audiences.

Documentation

Maintaining accurate IT system and support documentation.

Soft Skills

Excellent Communication, Teamwork and Collaboration, Problem-Solving, Time Management, Adaptability and Flexibility, Leadership skills, Work Ethic, Attention to Details.

EDUCATION

Bachelor of Networking - Major in Cybersecurity (Ongoing)	Expected Aug 2028
Melbourne Institute of Technology (MIT), Sydney	
Level 5 Pearson BTEC HND in Computing (Ongoing)	Expected Apr 2027
ESoft Metro Campus, Piliyandala, Sri Lanka	
Level 3 Diploma in Information Technology	Apr 2025
ESoft Metro Campus, Piliyandala, Sri Lanka	

CERTIFICATIONS

Cisco- CCNA (200-301)	Apr 2025
Fortinet- Technical Introduction to Cybersecurity 2.0	Oct 2025
Fortinet- Certified Fundamentals Cybersecurity	Oct 2025
Fortinet- Introduction to the Threat Landscape 3.0	Oct 2025
Fortinet- Getting Started in Cybersecurity 3.0	Oct 2025
Certification in Python Programming by Ministry of Education, Sri Lanka	Sep 2022
Certificate of Computer Programming by Ministry of Education, Sri Lanka	May 2019
For further certifications please refer my Credly	
https://www.credly.com/users/chamodgamhewa	